WHAT IS WORKLINK?

WorkLink is an end-to-end enterprise Augmented Reality (AR) platform for authoring, distributing, and viewing advanced Augmented Reality experiences.

View

Follow guided work instructions in AR in the **WorkLink App.**

Create

Authoring your custom AR experiences is done using **WorkLink Create.**

Collaborate

Connect experts and systems through the WorkLink App using **Work Instructions** and **WorkLink Calling.**

Manage & Analyze

Distribution and organization of your AR experiences happens in the **WorkLink Content Management System (CMS).**

SCOPE AR®
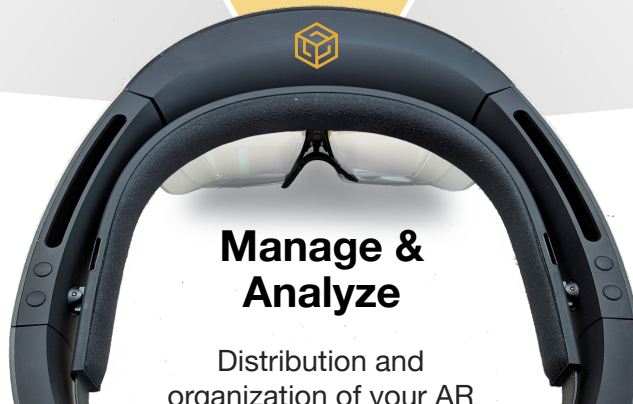
WORKLINK
WORKLINK
Quick Start Guide

Below outlines the handheld and hands-free devices that are compatible with augmented reality. Follow the support links to find more details about Scope AR's supported and recommended devices.

HANDHELD

Handheld devices that are compatible with Augmented Reality are:
- **iOS/Apple** devices newer than: iPhone 6s, iPad Air 3rd generation, iPad/iPad Mini 5th generation, and all iPad Pros.
- **Android** devices that have an ARCore plug in or Google Play services.
- **Windows Tablets** currently only supports interactive mode
- **Windows Personal Computers** with no built-in rear camera
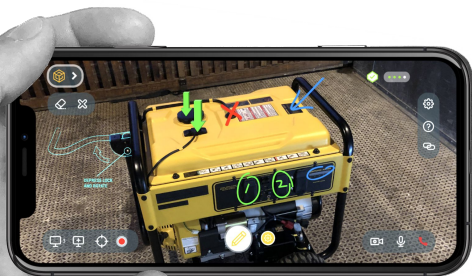
Learn More:
- **WorkLink Device Support Matrix**
- **Recommended and Supported Devices**

HANDS-FREE
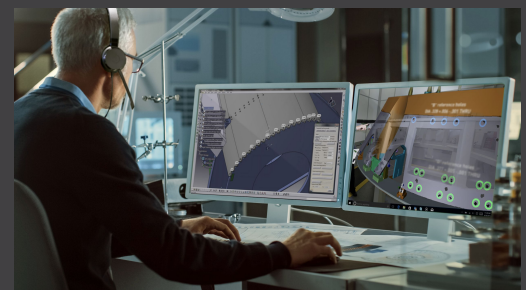
Microsoft Hololens 2
This is a supported hands-free device.

Apple Vision Pro
This device is supported for viewing scenarios.

Learn more about which features are supported and not supported here.

PC's

SCOPE AR

WORKLINK
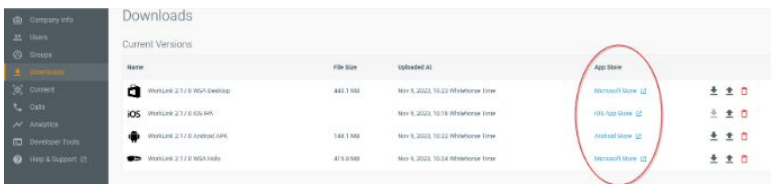**WORKLINK**
Quick Start Guide

This is an outline of the various methods to download the WorkLink App, depending on whether you have an internet connection or not.

ONLINE

If you have access to an internet connected network there are a few methods of downloading the WorkLink Application.

Downloading from Platform Stores (iOS App Store, Microsoft Store, and Google Play)

Downloading from the Scope AR CMS Downloads Tab

Scanning a QR Code

OFFLINE

If you do not have access to the internet, you can also "sideload" the WorkLink Application onto your device. For instructions to sideload on various devices, please choose your applicable device:

iOS

Sideloading is currently not available for iOS devices

ANDROID

Access sideloading instructions here.

WINDOWS SURFACE / HOLOLENS 2

Access sideloading instructions here.

There are two ways users can be given a license to WorkLink. WorkLink Administrators will either "invite" users to WorkLink, which will send the user an invitation that they need to accept to log in. Or, they will directly "add" users to WorkLink, which means the users can log in using their organizations credentials.

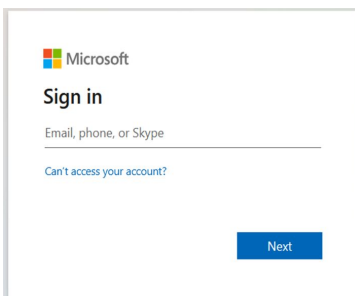## SINGLE SIGN ON (SSO)

Logging into the CMS and App

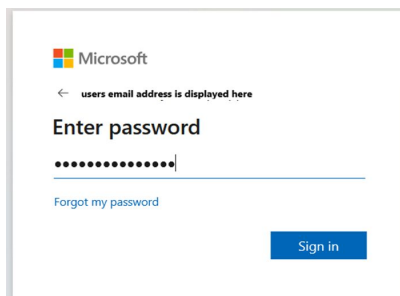Once a user has been added, they can access the CMS following the steps below:

1. Enter your official email address or username (network credentials) as your username>>Continue.

2. You will be redirected to your Identity Provider Single Sign-On site.

3. Enter your username and password (if necessary).

4. You will be successfully logged in to the CMS/App.

Note:
There are a few different configurations for SSO: Azure SSO, OAuth, or SAML. OAuth and SAML configurations require the user to sign in through a 3rd party application. Below is an example of an SSO login using an Azure SSO configuration.
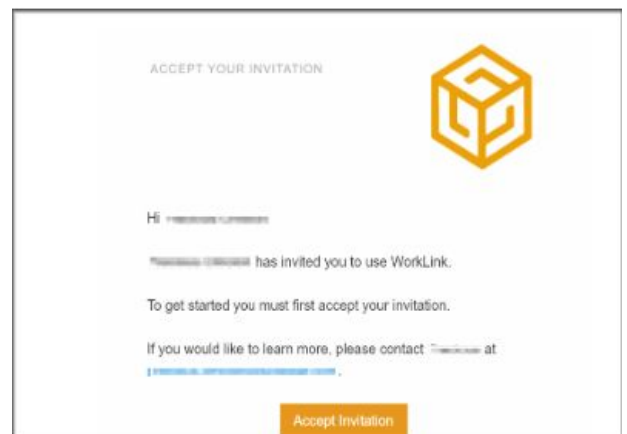
ACCEPTING AN INVITATION

You will not be able to log-in to the WorkLink App until you have accepted the invitation. Once you have been invited by your WorkLink Administrator, you will receive an email from no-reply@scopear.com inviting you to join your company on WorkLink.

To log in:

1. Click on "**Accept Invitation**".
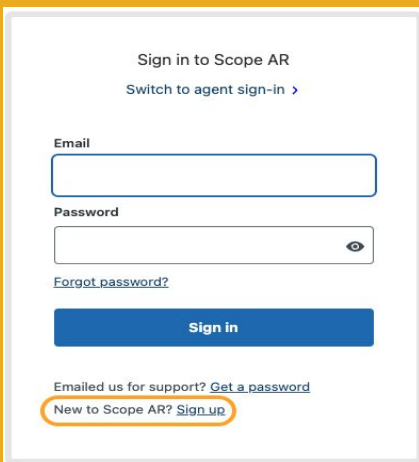2. Create a username.
3. Create a password.

Once completed, you will be directed to the WorkLink Content Management System (CMS).

If your WorkLink Invitation has expired, contact your WorkLink Administrator to resend the invitation.

The Scope AR Help Center is the core of helping our WorkLink users. This provides an overview of the ways that users can get help and how to create your account.

LOGIN
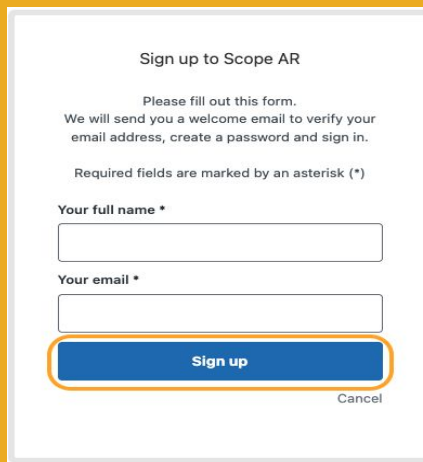
To access all of the features within the Scope AR Help Center, you will need to create an account (this is separate from your WorkLink login).

1. Go to help.scopear.com
2. Select **Sign In** in the top right corner
3. Select **New to Scope AR? Sign up**
4. Enter your full name and email and click **Sign Up**

ACCESSING SUPPORT

Support Articles
Search our library of support articles that guide you through how to use:
- WorkLink App
- WorkLink CMS
- WorkLink Create

Contacting Support
To contact support with questions, select **Submit a Request** on the landing page or email support@scopear.com.

COMMUNITY FORUM

Our Community Forum allows WorkLink Users to connect on various topics: 3D Content, Use Cases and ROI, Feature Requests, Everything Integration, Authoring Best Practices, and more.

Access the Scope AR Community here.